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# **Open data and information: opportunities & challenges for the records profession**

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Annual Archives Lecture, Dept of Information Science, UNISA, Pretoria, 5 Nov 2015*

# Introduction



# Open data & information



# Concepts



# Challenges





Trust & quality





Value





# Ethics



# Sense-making





# Opportunities



# Opportunities





# Conclusions



# The Paradox of our Age

We have bigger houses but smaller families;

more conveniences, but less time;

We have more degrees, but less sense;

more knowledge, but less judgement;

more experts, but more problems;

more medicines, but less healthiness;

We've been all the way to the moon and back,

but have trouble crossing the street to meet the new neighbor.

We build more computers to hold more

information to produce more copies than ever,

but have less communication;

**We have become long on quantity, but short on quality.**

These are times of fast foods but slow digestion;

Tall men but short character;

Steep profits but shallow relationships.

**It's a time when there is much in the window, but nothing in the room**

*His Holiness the 14th Dalai Lama (no date)*



# Thank you

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